

No Show Policy

A 'No Show' appointment occurs when a patient misses an appointment without 24-hour advanced notice. No Shows inconvenience patients who need access to dental care. Last minute/late cancellations are considered a 'No Show' appointments.

Failure to be present at the time of your appointment will be recorded into your patient chart as a 'No Show'.

The first

'No Show' we will not reappoint for at least 3 months.

If there is a second 'No Show' we will not reappoint for at least 6 months.

If a third 'No Show' occurs, we will suggest patient dismissal from our practice.

Exceptions to this policy **MUST** be approved by the Office Manager.